











#### Quality and purpose of care











specialises in giving homes to children and young people











extra

help. Our children and young people

an









**EHCP** 

(Education, Health and

Plan).







have an outcome-based approach and support









children and young people to have their say, take responsibility for









decisions and actions.

We

do this by focussing on



independent living



skills.









is bespoke to each child or young person. The







• Is safe





• Is a happy place



• Is a fun-loving environment







Supports achieving independence





• Utilises appropriate community access









Supports academic and

and social

growth







We

work with school for consistency and







both emphasise the organisational values:







Young people are at the centre of everything we do







We work together to make a greater difference







• We are courageous and ambitious for change







We also to the school purpose and values:









• To enable children to reach their full potential.







• Be empowered, be kind and be inspired





Our



Maple



6 children and young people





Mixed gender from aged 5 to 19











Large communal garden and small

private

garden





Trampoline and playground











Relaxation

room

and multi-use

activity

room



Hazel



• 6 children and young people





Mixed gender from aged 5 to 19











Large communal garden and small private garde





Trampoline and playground









• Relaxation room with sensory equipment on the



Willow



• 6 children and young people





Mixed gender from aged 5 to 19











Large communal garden and small private garden





Trampoline and playground









How we support cultural, linguistic and religious needs:









We are inclusive and value diversity





• Recognise that different people bring different









perspectives, ideas and opinions and this enhances













Provide varied menus, posters, books and toys







as well as a range of cultural experiences







Offer support for children and young people to attend







regular religious services, meetings and clubs as





appropriate and requested







# **Complaints and Complaints Policy**









We

are committed to continual

improvement











and so welcome any compliments, comments, concerns



complaints.









Please speak to the key worker Concerns -













Complaints - Please speak to the house manager

or













Compliments - Please

tell us if you think

we are



right! it









We value your feedback and will respect your wishes,







listen to your concerns and respond to them.











Remember - you can contact OFSTED at any time to raise a



complaint (enquiries@ofsted.gov.uk)



## Safeguarding







We are committed to safeguarding and







promoting the welfare or our children and young people.







The safety of our children and young people is paramount.







We

have a well-developed policies

oolicies an



procedures that are adhered to.







2. Views, wishes and feelings









Using communication aids, where appropriate, individuals are









consulted about all aspects of their care, including their







iving environment and off-site activities.





Mark Goode.









Mark visits without telling us beforehand as part of our quality



assurance.









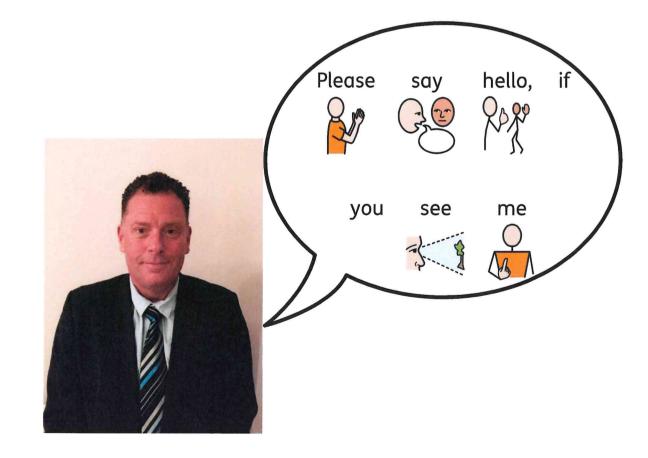
He talks to the children and young people as well as parents and







professionals to suggest areas for improvement.





## 3. Education







St Piers

are









at



educated across an integrated waking

day











Within the home, individuals are actively supported to







life skills alongside supporting them academically with set





homework where appropriate.







Life skills are supported through different aspects











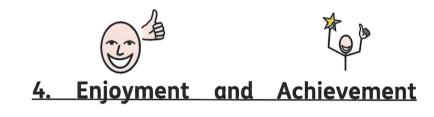
communication, social

skills, self-care

and independence.



when applicable too.





We offer a large range of social and leisure activities on site to



support enjoyment and achievement, including:



swimming



discos





tea parties



youth clubs





Our outdoor playground





Our low ropes course with obstacles and bridges









indoor and outdoor Our



Our farm





Our horticulture area





Our fields and woods





outdoor Our eating area





boating Our

lake









We also ensure our children and young people are able to access







the local community and so we access:



• The cinema



• The theatre



Shops





Parks and walks



Restaurants



Bowling



Horse riding



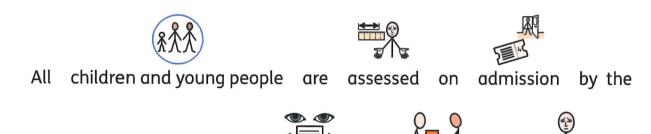
Theme park



children and young people safe at all times.



## 5. Health



multi-disciplinary team and reviews are provided as required.





speech and language therapists, psychology, dieticians and a range







# 6, Positive Relationships











to ensure children and young people We

can

maintain











and develop positive and caring

relationships for

each other.









Parents, families, carers and/or significant others are actively









encouraged to visit, spend time in the houses and on site.









Computers, telephones and WiFi

are available to support









communication as well. It is encouraged that personal devices









brought as well as photos of friends an families to put in their







## 7. Protection of children











<u>Sa</u>fety and well-being is paramount to the care

we











Appropriate staffing is provided

and







Different staff

work through the night.







St Piers

uses positive behaviour support. We recognise



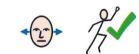




that most challenging behaviour is communication that an











individuals is not coping with the environment at that









We facilitate, empower and teach rather than punish





We believe in:











Equality for all children





young people and and staff











Maximising potential by reinforcing positive behaviour and











Equal working partnership between and



children and young people



# 8. Leadership

#### and <u>Management</u>



# Simone Hopkins





# Carolyn Meakings







Head of Care and





Designated Safeguarding Lead



## **Oliver Cohen**







Lead

**Lucy Lyon** 





Deputy Head of Residential and Deputy Designated







### Cliona Devlin-Dale





House Manager and Deputy Designated



Lead





## 9. Care Planning







We offer only planned admissions and have a thorough admissions











process where there should be active involvement from child







or young person and their parent or carer.











If a child or young person meets our criteria, we invite them







to a placement visit and further assessment. This helps us to







decide whether the placement is suitable and what level of support









is required to achieve desired outcomes.